

Association of Residence Hall Students

Council Meeting for October 29th, 2018



Call to Order: 6:15pm

Roll Call: Favorite thing you've dressed up as for Halloween?

Kayla Olowin, President
Cheyenne Hansen, Vice President
Nathaniel Waksman, Director of Programming
Tucker Antico, Director of Finance
Brendan Maguire, Director of Records
Emma Kurtis, PHRA President
Daniel Hanuska, PHRA Rep
Garrett, PHRA Rep
Julie Waller, EHRA President
Ailis, EHRA Vice President
Grant, EHRA Rep
Maria, SHRA Vice President
Andrew, Club Cross Country
Emily Simons, WHRA President
Gregory Edmunds, WHRA VP
Logan O'Hara, WHRA Rep
Michael, WHRA Rep
Spage Fong, NHAS President
John Hurst, Co-Advisor
Lisa Wandell, Director of Residential Dining

Guest of the Week

- Lisa Wandell, Director of Residential Dining
 - Findlay Commons
 - Bagel crust bagels, Penn State Creamery w/ milk & cream cheese, Irving Farm Coffee Roasters, zero waste = coffee grinders being reused w/ penn state cookies
 - Coffee & Bakery Party
 - PURE at East.. Kosher food, no dairy/eggs/fish/shellfish/peanuts/tree nuts/soy/wheat/gluten and sesame. Delicious & allergy free.
 - Sushi Station: Poke Bowls 12:00-3:00pm M - TH, Stir Fry 5:00-8:00pm M-TH
 - South Food District
 - Urban Garden face lift: facility & menu upgraded. Menu more healthy, less meat-based. Healthy, colorful, bright & delicious.
 - Special Events coming up...
 - East: Allergen-Free Middle Eastern (Nov 15th)
 - Pollock: Edible Cookie Dough Bar (Nov 15th)
 - South: Waffle Shop (Nov 25th)
 - North: Tuna Sushi Bowls (Nov 29th)
 - West: Theme TBD (Nov 29th)
 - 100 Days Until THON (All Commons - Cupcakes, Nov 7th)
 - THON Family Carnival (All Commons - Decorate your own cookie, Dec 2)
 - Staffing
 - Student employee schedules
 - Reduced hours of operation
 - Reduced services

- Social Media Team
 - @PennStateDining
- Questions
 - Matt: You mentioned how sushi isn't being made in East, is that because of staffing?
 - Linda: Yes. We still have it in South, what we'd love to do is mass produce it and ship it out to each location. We just don't have the staffing.
 - John: Lisa, can you talk to us about the trends you've seen in the last 5 years in food services?
 - Lisa: Gen Z does not have time to sit down and eat a meal. You're going to see more and more food to go with this generation. Our point of sale system will need to adjust. Right now we have a microsd and it needs to be updated after our contract ends this summer. Once we bring everyone up to speed with the new system, everyone being all campuses, we will address online ordering. So the soonest we could see online ordering is Spring of 2020. But it's a big trend and something we need to recognize. We do see a lot more take out. We see more food allergies, that continues to grow. Otherwise, food wise, chicken tenders are still top. No matter how much wonderful stuff we put out. But we do see students are eating vegetables. Roasted vegetables especially. Irvin Gardens has been doing a knockout job right now. Market East is huge, students are using groceries a lot more than they have in the past. I will address the Mix in a future meeting and show you some samples and design covers. Convenience stores are growing in popularity and we will address it with the Mix remodel.
 - Lisa: What trends are you guys seeing?
 - Grant: Something we've seen in East is the line being really long for Sunday brunch. A lot of students don't understand why FLIPS doesn't open until 12 for lunch, but on the weekday they have breakfast until 2:30.
 - Lisa: It might be staffing, I'm not sure. But I can ask about that.
 - Grant: I understand the staffing, but not having breakfast, not sure. So when they open at 12:00, maybe have breakfast?
 - Lisa: One of the things I'd love to see is a breakfast component in the Sushi station up there. I've heard about people saying there aren't healthy breakfast options at East.
 - Grant: Right, because fruit is discounted so it's easy to grab. So I can see people resorting to just buying a breakfast sandwich because they save money.
 - Lisa: Breakfast bowls, yogurt, fruit, smoothies are things we'd like to see up in the Sushi Station in east. Easily accessible and cost friendly for students in East.
 - Emily: West left a suggestion box outside of our office and 90% of our suggestions have been about food. Is it ok for somewhere in West to sell lactate pills?
 - Lisa: You can buy those over the counter at stores but we can definitely look into that.
 - Emily: Aside from that, West has been having problems with hours. And some items, specifically sandwiches, have been removed from the discount and students want them back. I know there was also a complaint about coolers going down.
 - Lisa: We no longer make our sandwiches so we rely on (company). 2021 is really when we can start looking at renovations for West. Should it be more of a Mix, more of a all-you-can-eat, what does the footprint look like? We've gotten a lot of complaints from parents that their students can't have all-you-care-to-eat for all three meals of the day, every day.
 - Daniel: One trend I've noticed I've seen is people want to eat healthy, but it's too hard to. That's why I really like what Irvin Garden has done and I think it should be expanded.

- Lisa: So if you think the healthy options were placed in the more central locations it would be easier for students to eat it?
- Daniel: Maybe an informed list of salad combos to try, or some pre-made options.
- Lisa: It's a good point, I heard the other day of some complaints about salads/sandwiches being "bad" in MTOs. But it's not the quality of the food, it's the combinations. So maybe putting a recommended recipe, something to that extent, may help.
- Michael: A lot of my friends are vegetarian/vegan. A lot of complaints I've gotten is that it's not convenient/easy/affordable to have their dietary choices on campus. So some have had to change their dietary practices because it's not possible on campus.
- Lisa: Every lunch/dinner one option is vegan. Irvin Garden specifically has vegan-based options. So it sounds like we need to do a better job marketing these options. Our registered dietitians meet with the Vegan Club for feedback when developing menus.
- Kayla: I would say that I've met with Lisa and we've talked in depth about all the vegan options we have and I was shocked to see them because I never saw them before. So maybe we can work on distributing the menus out to the dining commons.
- Matt: Employee side of things. At FLIPPS we have the impossible burgers, people don't seem to understand that they don't have meat in them. People have been ordering them and have been coming back saying they wanted them with meat. Is there any way we can make it more obvious that it's meatless? On the kiosk it just says the impossible burger.
- Lisa: Yeah I can look into that.
- Cheyenne: I know we're tabling in the commons on November 8th, is there anything you want us as a council to know before we do that?
- Lisa: no, I would go in with open ears and listen to what the students have to say. It's important feedback. No idea is a bad idea. It might not be the right timing, but let's hear what they have to say. I think you should compile them and cleanly report them out to us. Thanks Cheyenne.
- Nathaniel: I'm curious to hear how Pure is doing. Is it on track to what you hoped for? Is there potential to expand it to other areas?
- Lisa: I'm very pleased with the quality of the food. I think it's top notch quality. However, we need to have lunch. We can't expect to have kosher food served just at dinner. So we've looked at prepping the meals and selling them at Market East for a discount. Altoona has called us and asked for kosher meals for a part of the weekend. So we now package meals and send them down on Thursday morning. So if we do that, why can't we serve them to West for example. It's staffing, and figuring out what are the ones we can't do? Is it just salads with proteins on top? Etc. My intent would be to sell the prepackaged over at a discounted rate at at least West. And when we do the remodel for West Food district, probably add another food allergy station.
- Nathaniel: I know there are issues with staffing this year, last year you said it was good.
- Lisa: Right, last year was great. This year hasn't been, and two years before that was almost just as bad.
- Nathaniel: Can we think about expanding dining hours at all?
- Lisa: Until staffing gets better, we can't really expand hours. But we can look into laborless dining services.
- Kayla: Have you gotten feedback from Hillel?
- Lisa: The rabi's come in once a week, kind of like a date night. We're pleased with it. We just had a family from Michigan driving to New Jersey that heard about Pure and stopped by to try it and they loved it. We have jewish communities being informed of Pure through a student who helped found it.

- Emily: So in West last year, there wasn't any self-serve. In this year, there is. Is that here to stay?
- Lisa: Yeah, if you don't like the self serve, you can always find another option that serves.
- Daniel: I think we need to advertise you're looking for staff in any capacity. A lot of place require you to work at least 8 hours a week. So maybe if you advertise that they don't need to work a lot of hours you would get more people involved.
- **Andy McDade, President -OCM**
 - ARHS & OCM have been working together since 1985.
 - Launched a new e-commerce platform this summer..however, it didn't work with our legacy management system
 - Linen program went well (when shipping home), care packages/carpets/etc to CAMPUS caused problems
 - We got behind on fulfilling care packages and some extent - carpets
 - Care Packages were a week late, which gave parents enough time to get concerned about their kids not receiving them
 - OCM is sorry that ARHS got heat from parents for these mistakes.
 - Working on a manual process since August..managing orders through spreadsheets.
 - Fixed data & accuracy issues after Welcome Week..shown with improved process in Halloween Care Packages
 - Working with forensic accounting firm to ensure our data is back in our system and in our system correctly
 - Replaced our CEO & CTO with new people who have history in retail and e-commerce as well as platform launches and IT systems.
 - Addressed contract, communication, distribution issues with ARHS tonight in an exec meeting
 - \$39,000 generated from linen program: care packages & carpets
 - \$1,600 check from last Spring given to Tucker tonight
 - Reduced returns by 85% with product upgrades
 - andy@ocm.com

Open Student Forum

- **Andrew, Club Cross Country**
 - Club Cross Country is not eligible for UPAC funds. Still looking for the same amount of funding as last week.

Liaison Reports

- **Movin' On - Rachael Lowe (rxl5276@psu.edu)**
 - First musician spotlight series november 8th 10:30-1:30
 - Do we want a table/flyers?
- **National Residence Hall Honorary (NRHH) - Matt Beyen (mdb5548@psu.edu)**
 - Donut Event went well
- **Panhellenic Council - OPEN**
 - Nothing to report
- **University Park Undergraduate Association (UPUA) - OPEN**
 - Nothing to report

Adviser Report

- **Mark Rameker (mjr22@psu.edu), John Hurst (jeH9@psu.edu)**
 - Holiday/Fall Break is coming! Residence Halls close down on Saturday, November 17th at 12:00pm. We open up the following Friday at 3:00pm. Unless you live in a 9-month residence hall, you must vacate by that time.
 - Nathaniel: If you need Fall Break housing it's available.

- John: They do have a holiday break housing option, you have to still leave your room in the residence hall and stay in a lounge of one of the 9 month residence halls. It gets used up really quickly. If you're looking for something like that, hurry up.
 - Nathaniel: Do you know what's going on w the AC at North?
 - John: I know we're close, but not there yet. It'll start sometime in January. Andre from South will be in charge of it.

Area Reports

- **East (EHRA) - Julie Waller (jaw365@psu.edu)**
 - Pumpkin Painting event was yesterday
 - Asking RAs if they want the leftover pumpkins
 - Stop by East's Office for FREE pumpkins
- **Eastview/Nittany (ENRA) - OPEN**
 - Nothing to report
- **North (NHAS) - Spage Fong (ssf14@psu.edu)**
 - Nothing to report
- **Pollock (PHRA) - Emma Kertis (eck5201@psu.edu)**
 - Pumpkin Palooza was a success
 - Next PHRAday: modge-podge picture tile painting
- **South (SHRA) - AJ Rodriguez (abr5439@psu.edu)**
 - Sorry I couldn't attend!! :(
 - SHRAalloween was a blast and went super well!
 - Went through 60+ mason jars
 - shout out to housing & food services for the killer apple cider
 - Mental Health Round Table
 - Discussion of Gender & Mental Health
 - National Days
 - National Cat Day
 - National Hermit Day
 - World Stroke Day
 - National Oatmeal Day
- **West (WHRA) - Emily Simons (eas72@psu.edu)**
 - Halloween Event was a success
 - Showed Hocus Pocus, gave away pumpkins, etc.
 - Care package distribution going well
 - Blood Drive - Nov. 8th 1pm-7pm

Internal Committee Reports

- **Historian - OPEN**
 - Nothing to report
- **Homecoming - OPEN**
 - Nothing to report
- **Internal Policy (IPC) - OPEN**
 - Nothing to report
- **Public Relations - OPEN**
 - Nothing to report
- **Social - OPEN**
 - Nothing to report
- **THON - OPEN**
 - Nothing to report
- **Web Design - OPEN**

- Nothing to report

External Committee Reports

- **Activities - OPEN**
 - Nothing to report
- **Recruitment - OPEN**
 - Nothing to report
- **ARHS Cinemas - Matt Beyen (mdb5548@psu.edu)**
 - This week we are playing...Black
- **Campus Safety & Security - OPEN**
 - Nothing to report
- **Diversity - Judy Rodriguez (jrr5741@psu.edu)**
 - CAPS chats Tuesdays (12:30-2:30pm in 220 Grange)
 - Former NSA director Michael Roger's will be giving a talk (Tuesday, November 13th, 4:30pm)
 - Exam review - sorry I couldn't make it!
- **Housing and Food Services - OPEN**
 - Nothing to report
- **National Communications Coordinator (NCC) - Matt Beyen (mdb5548@psu.edu)**
 - Next chat - Sunday w/ delegates
 - Affiliation Paperwork - any program you want highlighted, come speak to me.
- **Philanthropy - OPEN**
 - Nothing to report
- **Student Health & Wellness - OPEN**
 - Nothing to report
- **Sustainability - OPEN**
 - Nothing to report

Executive Officer Reports

- **President - Kayla Olowin (kms7123@psu.edu)**
 - Housing Contract requests due by Oct 31st
 - AJ attended a dinner for exec last week (student leader roundtable)
 - Attending a roundtable for Student Health & Wellness and Campus Safety & Security next week
 - Halloween is Wednesday.. Appropriate costumes if representing our organization
 - OCM Contract Process now in the works
- **Vice President - Cheyenne Hansen (ceh42@psu.edu)**
 - Thank you to the Alcohol Awareness Event volunteers!
 - Health Promotion & Wellness Meeting Updates
 - Commons Tabling – Nov 8th
 - RSVP to Taco Night
 - Polo Sizes
- **Director of Advocacy - OPEN**
 - Nothing to report
- **Director of Programming - Nathaniel Waksman (nxw37@psu.edu)**
 - Giving Tuesday Updates
 - Skate Patty's
 - Small November Event?
 - Casino Night Feb 22
- **Director of Outreach - OPEN**
 - Nothing to report
- **Director of Records - Brendan Maguire (bfm5125@psu.edu)**

- Website access is back
- Minutes & updated positions will be in by next week
- **Director of Finance - Tucker Antico (tja5251@psu.edu)**
 - Account balance: \$13,008.71
 - \$1,394.09 check received from OCM (from last spring)
 - Budget breakdown coming after forum break

Forum Break 7:48pm

Open Discussion

- Council Discussed:
 - Club Cross Country Budget Request
 - Rachel's Tabling Event
 - Nathaniel's Agenda
 - Andy & OCM
 - Residential Dining

Old Business

- Emma Kurtis motions to untable the Club Cross Country Budget Request
 - Logan O'Hara seconds
 - No objection
 - Motion passes 12-0-1
- Daniel Hanuska moves to pass \$x to Club Cross Country with the stipulation that they go through with the presented advertisement plan with ARHS
 - Logan O'Hara seconds
 - No objection
 - Motion passes 12-0-1

New Business

- Michael Keller motions to table the Chabad Budget Request
 - Ailis seconds
 - No objection
 - Motion passes 13-0-0

Budget Requests:

Organization: Chabad

Contact: Zeva Young

- ASA Account Number
 - 609
- What Kind of Support are you looking for?
 - Monetary, Advertisements, Table Reservations
- Name of Event, Event Date/Time/Location
 - Chanukah Menorah Lighting
 - Date: December 1-9
 - Time: 4:30-7:30
 - Location: All 5 Dining Commons areas.
- Describe The Event

- o Each dining commons will have a table set up with Menorahs and other celebratory Chanukah activities (spinning dreidels, sign up for a Chanukah raffle). Students will have the opportunity to light their own Menorah's.
- History of Event
 - o Chanukah is a holiday that is celebrated by Jews around the world. It is a celebration of the triumph of light over darkness, and imparts a message of peace and unity. In 2015, Chabad worked closely with resident life in order to ensure that each student would have the ability to celebrate this special and ancient tradition.
- How will this event benefit on campus students?
 - o This event will give the opportunity to Jewish students to celebrate their special tradition and holiday of lighting the Menorah on Hannukah!
 - o The wide student community will be able to join in the celebration as well, while recognizing the universal message of the Menorah, that light trumps darkness, and the message of religious freedom.
 - o In the past, over 700 students were given this opportunity, and they were so grateful to be able to celebrate a memorable holiday, being that it is very hard to be away from home for such a special time.

- Have you applied for UPAC Funding?
 - o No
- How much financial assistance are you requesting from ARHS?
 - o \$1,250
- How will this funding be used?
 - o The funding will be used to purchase pull up banners and display Menorah's for each of the locations. This would be a one-time cost that would greatly enhance the experience and help spread the word and message.
- Would you be willing to advertise ARHS as a sponsor?
 - o .Yes

Organization: Club Cross Country Benefiting THON

Contact: Stephen Day III (scd199817@gmail.com)

- ASA Account Number
 - o 635
- What Kind of Support are you looking for?
 - o Monetary
- Name of Event, Event Date/Time/Location
 - o Miles 4 Smiles
 - o The event will take place January 25-27 of 2019 in the West Commons Study Lounge.
- Describe The Event
 - o This event is a 46 hour treadmill marathon where runners take 30 or 60 minute shifts on the treadmill. Runners collect sponsors that donate on a per-mile basis and the ending total is donated to THON.
 - o This event is a huge part of orientating Freshmen on the club to THON. As is commonly known, all of these freshmen are on-campus students. Additionally, the club is open to

any and all students & the Miles 4 Smiles event will have public hours for the general student population to come in and see what is going on!

- History of Event
 - This will be the 5th annual Miles for Smiles. The event started by being held in an apartment. Since then, we have moved to a bigger space. Our total money raised has also gone from \$2,000 in 2016 to ~\$15,000 in 2017 to just under \$30,000 last year.
- How will this event benefit on campus students?
 - Main benefit to students: EASY WAY TO MAKE GREAT FRIENDS AND EASY WAY TO LEARN/GET INVOLVED WITH THE THON CULTURE. This event is often the first big-time exposure to THON that freshmen on the team experience. Club Cross Country and this event are open and any and all students. From the entire student population, those who choose to join the team will find this event to be one of the highlights of their school year. Participants in the event, runners and spectators alike find themselves engaged in closer relationships with other runners and spectators at the event.
 - Because this event has the greatest impact on PSU Freshmen students (all live on-campus) and will be located in a residence hall facility, we believe this event fits ARHS's purpose as outlined in the organization's constitution!
- Have you applied for UPAC Funding?
 - No
- How much financial assistance are you requesting from ARHS?
 - \$817.13
- How will this funding be used?
 - This funding will be used to purchase the treadmill for the event. Without the treadmill, none of the benefits to on-campus students outlined above will occur.
- Would you be willing to advertise ARHS as a sponsor?
 - Yes